

Frequently Asked Questions and Agreement

*****This form must be signed and returned at the time of booking. Your date will not be held until this form is received*****

Where are you located?

I am located in Aurora, Colorado. Local drop-off of flowers by is most common if your event is in the Denver metro area or within Colorado. This is the best way to get them to me as the sooner I receive them the better the end result will be in preserving them. If shipping them to me is your only option, the sooner I get them the better.

SHIPPING YOUR FLOWERS TO ME: Save the Bouquet Colorado is not responsible for any flowers that are damaged in the shipping process. Please review the **Shipping Your Flowers** page on my website for recommendations. If these recommendations are followed it will provide the best chance for your flowers to arrive ready for me to begin the floral preservation process.

RETURN SHIPPING - please note that return shipping charges are the client's responsibility and are due and payable prior to return shipping.

NOTE – shadow boxes cannot be shipped due to the delicate nature of the preservation method.

What happens if my flowers get damaged during the process of shipping them to you?

If your flowers are damaged and cannot be salvaged due to errors with the carrier, I will provide the option of re-creating the bouquet, or issue a refund of your reservation fee.

How long does the process take after you receive my flowers?

Typical processing time from the time I receive your flowers is 10 - 12 weeks. Total processing time will depend on the size of your order and finishing work required. If processing time is longer, I will keep you informed.

What post-event flower care do you recommend?

First, keep your flowers in cool water for the duration of the event. After the event, trim flower stems if possible and place the flowers back in cool water and keep them in a cool, dark place until you deliver them to me within 48 hours or as soon as possible.

NOTE – if you choose to refrigerate your flowers, place them in the front of the refrigerator or they will freeze.

Can I dry my flowers before I send them to you?

This answer depends upon a number of factors: the type of flower, whether you want them preserved in a resin or framed, dried, and pressed. Contact me for further information before you begin the process of drying them.

NOTE – dried, hung flowers cannot be pressed.

Can you process my flowers in resin if any have been color-enhanced?

Some floral sprays will cause bleeding when the flowers are preserved in resin. Please ask your florist if any of your flowers have been color enhanced. I cannot guarantee the end result and discourage the use of floral sprays on flowers that are being preserved in resin.

Will my flowers dry the same color as they were when fresh?

All flowers go through some natural color change – some more than others - during the drying process – white flowers become more of a light yellow or o;-white, reds become more of a dark burgundy, pinks can fade or turn to a greyish lavender. Every flower is different. Some flower petals will bruise if handled and this bruising can occur if/when oils in the skin contact the petals. Bruising may show up if the flowers are preserved in resin.

Does the resin change color and yellow over time?

All resin is likely to develop some degree of amber tone over an extended period of time. The resin I use is UV light-resistant which will slow the yellowing, but I encourage everyone to keep these precious items away from places where they will be exposed to direct heat or sunlight. This care will help to keep your precious resin items looking beautiful!

Are there any flowers that don't work well for a resin?

White calla lilies will dry with a yellowish cast. The good news is that - most of the time - this flower can be color corrected. Flowers in the succulent family cannot be dried/pressed or put in resin due to the amount of water in them. The good news here is that artificial succulents can be used in resin.

What resin shapes do you recommend for large flowers?

Your options will depend upon the size of the individual flowers and the number of flowers you want to include in your resin shape. Use the QUESTIONS? contact form below to discuss your particular ideas!

Some resins have bubbles in them. Why is that?

Many flower blooms are delicate and contain air in them - a natural part of their makeup. During the resin curing process some of that air can be released forming bubbles can get released and trapped in the resin as the resin cures. The flowers are unique, so the bubbles can be looked at as a part of that uniqueness. Bubbles are more likely to form from blooms that dry dark, such as red roses. I do my best to eliminate any bubbles that may show up during the pouring and curing processes.

If I order an initial, will it stand up on a table?

It depends upon the shape of the letter. Some letters are “top heavy” such as P, Y, T, and others. Some letters are curved on the bottom such as S, C, B, J, and others. Please note this before choosing an initial.

Will I be able to have input in my artwork design?

The answer is - It depends! During your consultation we will have significant time to establish a plan of action to get your memories preserved in artwork that you can treasure. I give my utmost attention to those details and will work with you wherever possible to accomplish this, and you can trust my artistic efforts to provide a beautiful result!

With large resin blocks and trays and dried and pressed framed art I will always send photo(s) of the layout before I proceed with the process. With add-on items, please trust the process as you can trust my artistic efforts to give you a beautiful result!

Will you use all the flowers in my bouquet? What happens to any flowers that are left over?

I use as many as I can to fulfill your order. I do not return unused portions of your bouquet or other flowers you provide me.

IMPORTANT - if there are any items on/in your bouquet you want to keep, remove them before you deliver your items to me.

Does the reservation fee go towards the purchase price of my preservation piece?

Yes. Please note that the non-refundable reservation fee is a client booking fee that reserves your date when returned reservation form. In the event that you need to cancel the client reservation fee is non-refundable.

The Payment plan for your purchase order is as follows:

- \$75 reservation fee at time of reserving your date.
- 50% of the remaining order balance at drop off of your flowers.
- Remaining balance is due when I send the layout photo(s) for your approval.

NOTE - I will not proceed with your order unless/until I receive final payment and have confirmation that you have read this Agreement. Recommendation: You can print this document, sign, and date it, and then take a photo of the signature page and text it back to me.

Thank you for your interest in my services. Feel free to contact me with any questions or concerns! - Flower girl Patti

Acknowledgement Signature

Date
